



DUPLIN EVENTS CENTER GUEST POLICIES

The following policies are in effect for all ticketed and other events open to the public at the Duplin Events Center. These policies have been put in place to ensure the safety and comfort of all our guests. Some items may not be applicable to all events. Additional rules and regulations may be added for particular events. These may be posted on the Events Center property, posted on the website, or communicated through Events Center staff.

Items You May Not Bring into the Facility:

- Backpacks and Oversized Bags
- Balls and Frisbees
- Bottles, Cans, Glass, or Metal Containers
- Car Seats
- Coolers/Ice Chests (unless containing medical supplies)*
- Diaper Bags* (see below)
- Fireworks and other Projectiles
- Folding Chairs*
- Food and Beverage (including alcohol)
- Helium Balloons
- Illegal Substances
- Laptop Computers, Recording Devices, Video Equipment
- Large Chains and Studded Bracelets
- Laser Pointers and Aerosol Cans
- Noise-making devices (i.e., horns, whistles, air horns, cymbals, etc.)
- Pets (except service dogs)
- Signs, banners, flags, or any other items that would either obstruct the view of a patron or serve as a dangerous projectile or security risk
- Shoes with wheels ("Wheelies")
- Strollers*
- Other items as Required by Event Promoters

Clear Bag Policy

Guests are asked to return prohibited bags/items to their vehicles. The Events Center makes no provision for storage of such items and is not liable for their safety. Approved clear bags may be purchased at the main entrance.

While bags are not encouraged, the following outlines the bags that are permitted:

- Clear plastic, vinyl or PVC bags that do not exceed 12"h x 6"d x 12"w—a logo may be displayed on one side of a permissible clear bag.
- One-gallon clear plastic freezer bag (Ziploc bag or similar).
- Small clutch bags no larger than 4.5" x 6.5".
- Medically necessary items (after proper inspection and approval).

*Coolers may be permissible at some events where guests have purchased a special "tailgating" space. Folding chairs are generally permitted for outdoor events. Strollers are generally permitted for outdoor events as well.

*Diapers and additional baby supplies can be carried in a clear bag. Family members, including children, are permitted to carry an approved bag into the arena.

Prohibited bags include, but are not limited to:

- Purses larger than a clutch bag
- Briefcases
- Backpacks
- Fanny packs
- Luggage of any kind
- Computer bags
- Binocular cases
- Camera bags

Additional Policies:

- The use of audio, video or digital recording devices (including GoPros) is prohibited except for accredited members of the media.
- Umbrellas are permitted. Guests are encouraged to store umbrellas under seats during the event. Umbrellas must remain closed inside the venue.
- For safety reasons, children are not allowed to be placed or carried on a person's shoulders.

Smoking:

The Duplin Events Center is a smoke and tobacco free facility, including electronic cigarettes and vaping. Smoking areas are available outside the facility. Guests wishing to smoke are directed to the appropriate exits.

Seating:

- Please sit only in your assigned seat at ticketed reserved-seating events. Seating locations for such events are reserved for guests holding valid admission tickets.
- Retain your ticket stubs to allow staff and security to verify proper seat location.
- Aisles should be kept clear at all times. Emergency situations require that stairways be kept clear. Guests sitting or standing in the aisles or walkways is prohibited.

Guest Conduct:

Proper behavior and civility are expected from all our guests toward other guests, staff members and security. Obscene language or gestures, abusive/rowdy behavior and physical confrontation will not be tolerated and will be cause for ejection and/or arrest.